

VOLUNTEER WITH US

Are you a mum with children who recently started school and looking for something during the day?

Or are you a recent school leaver who hasn't found their career path?

Or are you a recent retiree who is looking to meet new people?

Are you interested in travel and tourism and are passionate about our awesome region and want to learn more about what this region has to offer?

Are you a people person? Would you like to meet tourists from all walks of life?

Do you have good communication skills, a second language and/or interact well with the public & other team members, both in person and over the telephone?

Can you use a computer or are you willing to learn computer basics?

Yes? Then we would love to hear from you!




Volunteering is a fantastic and rewarding way to contribute to your community by offering your time, local knowledge and passion for the Bundaberg Region. Volunteer Ambassadors play an important role within our community and organisation by providing exceptional service to the thousands of visitors from across the globe that enter our Visitor Information Centre. As a membership based organisation, you will be required to promote our valued members businesses to visitors in the first instance!

As a Volunteer at Bundaberg, Childers and Gin Gin Visitor Information Centre, you will;

- Possess a friendly positive manner
- Be happy to assist visitors with enquiries on destinations, attractions, tours, accommodation, events, brochures, maps or even just to give directions
- Able to process payments for any merchandise or items purchased by the visitors in including the use of a till
- Continuously develop your skills and knowledge base through training, by familiarising yourself with local product and their brochures

Our aim is to ensure the best possible customer service experience for our visitors. An induction program and one-on-one training for all new volunteers ensures you can meet the responsibilities of the position. Make new friends, meet people from all walks of life & all corners of the globe, whilst sharing your experiences and stories!

Bundaberg Tourism | Po Box 930, 36 Avenue St, Bundaberg Q 4670   

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KEYSTATS

\$442 
million
visitor expenditure

over three
million
visitor nights

5,220
tourism
jobs 

Average
length of stay
5.72 nights
or more

* YE Dec 17

