



## Information for Public Transport (taxis, ride-hail services, trains, buses, trams etc)

**There is an outbreak of novel coronavirus (COVID-19) in mainland China.**

If you have travelled from mainland China or been in close contact of a confirmed case of coronavirus, special restrictions apply.

This information sheet should be read in conjunction with the 'What you need to know' and 'Isolation guidance' information sheets at [www.health.gov.au](http://www.health.gov.au)

### Advice to drivers of public transport

Drivers of public transport, including taxis, ride-hail services, trains, buses and trams, are advised that:

- You do not need to wear a mask if you are healthy;
- Any passenger with a suspected case of coronavirus, or who has travelled through mainland China in the last 14 days, has been advised to wear a surgical mask to prevent spreading the virus;
- Once passengers have disembarked and the journey is complete, you are not required to take any further measures;
- However, you should employ standard cleaning practices at the end of each shift, as part of good hygiene practice.
- In the event of a passenger spreading droplets (such as sneezing, coughing or vomiting), clean surfaces with appropriate disinfectant wipes so that the potential spread of infection can be minimised.

### Advice to passengers using public transport

To help limit the spread of coronavirus, you should isolate yourself (and avoid public transport) in the following circumstances:

- If you have left, or transited through mainland China in the last 14 days (you must isolate yourself for 14 days from the date of leaving mainland China) or
- If you have been in close contact with a confirmed case of coronavirus (you must isolate yourself for 14 days from the date of last contact with the confirmed case).

A guide to home isolation is available at [www.health.gov.au](http://www.health.gov.au)

### Travelling to your isolation location

Wherever possible, if you need to travel to your location for isolation (for example, travelling from the airport), you are advised to use a personal mode of transport, such as a car, to minimise exposure to others.

If you need to use public transport (e.g. taxis, ride-hail services, trains, buses and trams), you must take the following precautions:

- Wear a surgical mask, if available;
- Avoid direct contact with other passengers, drivers and transport staff;

- Practise good hand hygiene and cough/sneeze hygiene:
  - wash your hands frequently with soap and water, before and after eating, and after going to the toilet
  - cover your cough and sneeze, dispose of tissues, and use alcohol-based hand sanitiser.

## More information

While coronavirus is of concern, it is important to remember that most people displaying symptoms such as fever, cough, sore throat or tiredness are likely suffering with a cold or other respiratory illness—not coronavirus

For the latest advice, information and resources, go to [www.health.gov.au](http://www.health.gov.au)

Call the National Coronavirus Health Information Line on 1800 020 080. It operates 24 hours a day, seven days a week. If you require translating or interpreting services, call 131 450.

The phone number of your state or territory public health agency is available at [www.health.gov.au/state-territory-contacts](http://www.health.gov.au/state-territory-contacts)

If you have concerns about your health, speak to your doctor.