

# Cruise Ship Capability Guide



## Acknowledgment of Country

Mackay Isaac Tourism acknowledge and pay respects to the Traditional Owners of these lands, past, present and the young leaders who are the elders of the future. In acknowledging the Aboriginal communities deep and enduring connection to country and waters, it is also recognised that these communities are integral to the future of the unique landscapes and experiences that make up the region.

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# Location Maps & Climate

## DISTANCES TO MACKAY

Airlie Beach	149km
Moranbah	198km
Clermont	289km
Rockhampton	336km
Townsville	389km
Cairns	735km
Brisbane	953km
Sydney	1,741km
Melbourne	2,320km

## QUEENSLAND COASTAL PORT DISTANCE TO PORT OF MACKAY

Brisbane Port to Mackay Port	950km (514nm)
Mackay Port to Gladstone Port	522km (282nm)
Mackay Port to Whitsundays Anchorage	90km (48nm)
Mackay Port to Townsville Port	393km (212nm)
Mackay Port to Cairns Port	668km (361nm)

## CLIMATE

Mackay weather average minimum and high temperatures:	Celsius
November	22 - 29
December to February	24 - 30
March	23 - 29
April to May	17 - 27
June to August	13 - 23
September to October	17 - 28





# Introduction to Mackay

From the Islands of the Great Barrier Reef and pristine coastline to Mackay City and onwards to the sub tropical rainforest and Convenient Outback.

**Mackay, is a tropical location with warm summers and mild winters, with islands and coral reefs, to more than 30 coastal beaches, an extensive rainforest hinterland stretching to outback peaks, to a modern regional city with a great range of shopping and dining options, thriving arts and culture scene, and recreational facilities that are second to none, the region truly has it all.**

With a population of just over 125,000, it's the perfect size to offer a friendly community feel while still providing all the amenities that you would expect.

Situated 980 km north of Brisbane, with the area forming part of the broader Mackay Isaac tourism region. The region covers close to 7,622km square kilometres (with the surrounding Isaac region being an additional 58,869 square kilometres) in size.

While well-known for the thriving mining, engineering and agricultural industries, the Mackay Isaac regional economy is diversified across traditional as well as new and emerging sectors. The region also has a growing services sector, with health care, education and tourism being major contributors to the economy.

The region's tourism industry is one of our best kept secrets being a popular destination for domestic and international visitors. The region's beautiful beaches, tropical rainforests, convenient outback and abundant recreational fishing are just a few of the attractions that draw adventure-seekers to the area.

## Introduction to the Cruise Ship Strategy

With the popularity of Cruising growing across the world and Cruise Lines seeking new and exciting destinations to visit, the journey of Mackay as a Cruise Ship Destination began with the development of the Mackay Cruise Ship Strategy 2024 to 2028, released in October 2024.

The Mackay Cruise Ship Strategy has been welcomed by the local community and businesses, with major support from North Queensland Bulk Ports, Mackay Regional Council, Regional Development Australia and Mackay Isaac Tourism. Further and timely to this strategy, Tourism Events Queensland and the Queensland State Government have included Cruise Ships in the Destination 2045 Tourism Strategy. Destination 2045 aims to position Queensland as a leader in cruise tourism by:

- Attracting more cruise ships,
- Supporting port development, and
- Enhancing onshore visitor experiences for cruise passengers destination2045.  
[detsi.qld.gov.au/latteluxurynews.com](https://detsi.qld.gov.au/latteluxurynews.com).

This initiative underscores the state's intent to grow its appeal as a cruise destination over the next two decades.

# Introduction to the Port of Mackay

Port of Mackay is managed by North Queensland Bulk Ports Corporation.

The port is conveniently located five kilometres north of the city of Mackay, about midway along the Queensland Coast, between Brisbane and Cairns. The Airport is a 15 minute drive south of the port.

The port's infrastructure and configuration can accommodate 550 to 600 ships per year and currently handles around 200 ships each year.

The port comprises four multi-purpose cargo wharves within the sheltered waters of Mackay Harbour.

- The port can accommodate Cruise Ships up to 268 metres LOA.
- The draft of the port is 8.6m.
- The port has a Harbour Master with Pilots and Tugs.
- Pilotage is compulsory for vessels over 50m LOA to enter the port.
- Ships can access the port with winds up to 20knots, on a .25 low tide and slack water. The slack water window is shortest on a spring tide, at 25 minutes.
- The Tidal Range is 6.58m high to 0.00m low (HAT to LAT).

Ships can depart the port at anytime during daylight hours.

## Berth Details:

Wharf Berth 1 – General Purpose, Max Draft 10.6m

Wharf Berth 3 – General Purpose, Max Draft 13.0m

Wharf Berth 4 – General Purpose, Max Draft 10.6m

Wharf 3 / 4 is the preferred location for mooring Cruise Ships. Mooring lines can be attached to 100-tonne bollards at 24m.

Fenders on Berth 3, are 1.8m wide, 7.065m long and spaced at 21m.

Ships waiting to Berth have secure anchorages available, charted anchorages N21 to N25.

Tender operations are not available in the Port of Mackay.

## Services to Cruise Ships

- Refueling can be delivered via truck alongside ship.
- Waste services, including quarantine waste removal can be arranged with local contractors.
- Potable water is available.
- With advance notice, marine engineering and maritime specialist services can be co-ordinated via local contractors.

## Cruise Ship Guest Transfers within the secure port

Port of Mackay is a secure port and no general pedestrian access is allowed for guests.

Security in the port will be managed by security personnel, who will control the main gate, passenger gangway (shore side), and the coach / shuttle transfer area.

The Cruise Line or the Cruise Ground Handler or Destination Management Company will co-ordinate Shore Excursion Programs and transfer arrangements for guests who are seeking independent shore activities.

Only coaches and transfer vehicles with security clearance are permitted to enter the secure port precinct. Parking for coaches and transfer vehicles is near the ship, approximately 100m to 200m away.

Guests will walk from the ship gangway direct to coaches and transfer vehicles.

For guest safety and security, fencing extends from the gangways to the coach / shuttle transfer area.

Port of Mackay has available a 15m arc step rigid gangway.

## Movement of passengers from Ship to the Port Staging Area for transfer from the port.

**Pre-Booked Excursions** – Guests on pre booked excursions will board their coach or vehicle. It is anticipated that guests on pre booked excursions will have priority for disembarking the ship. Coaches will depart the port passing through the security gate and commence their excursion. At the end of the excursion, the coach will enter the port, clear security and park at the port staging area.

**Independent (non booked) Guests** – Guests who have not booked excursions and seek independent shore options will be transferred from the port to Mulherin Park. Mulherin Park will act as the Guest Meeting Area for independent guests.

## Introduction to Mulherin Park (Outside Secure Port) – Guest Meeting Area.

Mulherin Park is outside the secured area of the port and conveniently located across the road from the marina precinct.

Visitor information services will be setup in Mulherin Park to welcome guests and provide information and advice. The park has toilets and shaded areas along with plenty of parking for coach and transfer services.

Transfers will be available to the City via coaches, taxis or private hire services will be available from Mulherin Park.

Independent guests will meet back at Mulherin Park for coach transfer back to the Cruise Ship.



Image 1: Image of the Sydney Star, the first passenger ship to arrive at the Port of Mackay for the opening ceremony, 26 August 1939. Source: State Library of Queensland



# Introduction to the Marina Precinct

Mackay Marina features a residential and tourist precinct, marina amenities, restaurants, cafes and bars all overlooking 479 marina berths.

The Marina is a great location to explore and admire the yachts and boats. Boat tours to the Islands of the Great Barrier Reef also depart from the Marina.

Guests can also walk along the marina sea wall towards Bagley Point for a magnificent view looking out to the islands and back towards the Cruise Ship. The walk to Bagley Point is approximately 2.2km, 4.4km return.

An alternative for Beach Goers, is to walk from Mulherin Park South to Mackay Harbour Beach. The Mackay Surf Life Saving Club is located on East Point Drive and overlooks Harbour Beach. The Club offers dine in or takeaway meals. This walk is approximately 1.2km, 2.4km return.

## **Transfers from Mulherin Park to Mackay City**

For guests who are not pre-booked and wish to explore Mackay City, the Pioneer River and surrounds, coach transfers are available from Mulherin Park. The transfer into the City takes around 8 minutes.

Kinetic operate the Mackay Region Bus and Coach Services, and supply vehicles appropriate to the service or excursion requirements.

## **Transport Services**

Kinetic operate a fleet of coaches which are equipped with a range of modern features, designed to ensure passenger comfort, safety, and convenience. All vehicles come fitted with seat belts on every seat, adhering to the highest safety standards. Many of the coaches have an onboard audio system to provide clear communication and entertainment options. Air conditioning

ensures a comfortable environment in all weather conditions.

Mackay is also well serviced by Mackay Taxis, or Private Hire services such as Uber.



*Image 2: KinetiC Coach*



*Image 3: Aerial view of Port of Mackay Wharf 3 and 4.*



*Image 3: Norwegian Spirit Cruise Ship with their gangway.*

# Exploring Mackay City



Guests arriving in the City have a number of choices, whether walking, taking a taxi or taking a Hop On Hop Off (HOHO) city pass. HOHO stops include, Blue Water Quay, Canelands Shopping Precinct, Jubilee Park, Botanical Gardens, Harrup Park Sports Club and Great Barrier Reef Arena and Queens Park.

Mackay is a relaxed tropical city with a cosmopolitan mix of art, architecture and nature. Mackay's city centre has seamlessly linked central businesses with the attractive Bluewater Quay riverside precinct and the renowned Mackay Farmers Markets.

Mackay boasts one of the best art scenes in Queensland, with the award-winning Artspace Gallery, as well as one of Australia's most prominent public art displays along the Bluewater Trail.

The Bluewater Trail is a shared bicycle and pedestrian path which links a variety of Mackay City's attractions, including the Mackay Regional Botanical Gardens, Town Beach and the Bluewater Lagoon, a three-tiered swimming haven.

The city has a blend of architectural styles, including the unique Art Deco style façades, which are prominent throughout. A guided heritage walk through the Mackay City Centre is available for Cruise Ship guests.

## Activities & Experiences

**Jet Boat Rides** on the Pioneer River with Purple Thunder - A high-adrenaline, 30-minute jet boat ride along the Pioneer River. Pack in exhilarating 360° spins, 180° turns, sideways drifts, power stops, racing past sandbars and under the iconic Forgan Bridge. Tours depart from River Street by the Red Dog Bar.

**Wake Boarding** at the Wake House, located in Andergrove just 5kms north of the city is perfect for beginners, intermediate or advanced wakeboarders or kneeboarders. Riders can glide over rails and ride up ramps to do jumps and perform aerial tricks. For beginners there is the equipment and coaching to get riders underway, whether kneeboarding or wakeboarding. The park is built to international standards and the most experienced riders will enjoy the features the park offers. Whether riding or just spectating, there is a fully covered deck area, with bar, café and change rooms. The whole family will enjoy a few hours at the Wake House. Access to the park is free, only riders pay.

**Bluewater Lagoon** is nestled in Mackay city along on the banks of the Pioneer River. It features three interconnected lagoon pools set amid landscaped grounds with lush greenery and river views. Highlights include 3 lagoon pools, including toddler-safe wading zones and deeper areas up to around 1.8 m, plus a thrilling 19.5 m water slide, interactive kids' water playground with tipping bucket, and a cascading waterfall. The lagoon offers toilets, change rooms, a café and lifeguards are on site. Access to the lagoon is free.

Mackay Regional Botanic Gardens are 5 km south from Mackay city. The Gardens beautifully showcase the rich biodiversity of the Central Queensland Coast — from

rainforest and mangroves to coastal landscapes and eucalypt forests. Over 6 km of walking and shared cycling trails wind through the gardens and wetlands. You'll find elevated boardwalks over lagoons teeming with birds, butterflies, and turtles. Visitors can take self-guided walks or join an organised tour of the gardens. Facilities include a Visitor Information Centre, Tropical Shade Garden, Fernery and Lagoons Gallery Café — a garden-themed café and exhibition space perched above the lagoon which hosts rotating exhibitions with environmental and cultural themes and offers both indoor and alfresco dining. Access to the gardens are free.

**Artspace Mackay** is the regional art gallery of Mackay, operated by the Mackay Regional Council. It opened in February 2003 and is housed in a purpose-built, award-winning building. It features three contemporary exhibition spaces, a workshop room, a reading pod, a gallery shop, and Foodspace Café.

The gallery houses the Mackay Regional Council Art Collection, including one of the largest collections of artist's books in Australia, second only to national institutions. The collection also includes prints, Indigenous artworks, ceramics, and public sculptures. **The gallery offers guided tours, art talks, and public art walks.** Access to exhibitions is free. The gallery is conveniently located in Mackay's Civic Precinct on Gordon Street—within walking distance of the city centre.

**Mackay City Street Art** is a feature in the city centre. Visitors are welcome to do guided walks or take a brochure and follow a self-guided walk.

**1. Fifth Lane Street Art Project** is located between Gregory and Wood Street, this dynamic laneway is a standout public art attraction. Featuring murals, paste-ups,



augmented reality overlays and digital community art. In 2021, it was named Australia's Best Street Art Laneway along with winning the Great Place Award in 2022

## 2. Yellow Brick Road & Elton John Mural

is a playful mural on the Westpac building in Fourth Lane off Wood Street. Inspired by Elton John and officially unveiled in September 2017, it's a bright and quirky piece.

**3. Deco & Urban Blooms Sculptures** were a part of Mackay's city revitalization, artist Brian Robinson (of Torres Strait Islander heritage) created bold botanical sculptures—"Deco Blooms" and "Urban Blooms"—that echo Mackay's Art Deco architecture and tropical flora.

## 4. Goanna Brewing Murals by Gwada Murals

On Victoria Street, Goanna Brewing's building has murals from Caribbean artist Martin Jegou which feature wildlife as well as a mural of an Indigenous girl.

## 5. "Migration" Mural at Gregory St & Second Lane

Created by Indigenous artists Jason Wing and Maddison Gibbs this art shows the story Blackbirding. It's a powerful statement as to the history of early Mackay.

**Mackay City Art Deco Buildings** are a wonderful feature and worthwhile exploring on a visit to the city. The buildings were built between 1915 and 1920, and at this time Art Deco design and construction was fashionable. Key sites are found around Wood and Gregory Streets and visitors can take a guided tour or explore independently.

**Fishing** on the pristine Pioneer River at Bluewater Quay right in the centre of Mackay. Visitors can fish from the wharf or a floating pontoon. The pontoon is all abilities accessible and visitors are likely to catch barramundi and barred grunter as reported by young and old fishers alike. Also just 5kms from the centre of Mackay, the Old

Hospital Bridge on Bridge Road is a 15x11-metre platform, complete with rod holders and seating which allows anglers to access deep water out from the shallow riverbank. Within casting distance you'll also find an artificial habitat reef. There are plenty of fish species such as bream, cod and perch.



📍 Purple Thunder Jet Boat



📍 Wake House Australia



📍 Bluewater Lagoon

📍 Red Dog Brewery, Bluewater Quay





# Cruise Ship Shore Excursion Itinerary Ideas

## Cape Hillsborough, Seaforth and Northern Beaches

**Start:** Port of Mackay

**Total Distance:** 140 km round trip

**Duration:** 5 to 6 hours

**Type:** Guided Coach Tour with Lunch

Start your day with a relaxing drive from the Port of Mackay, heading north along the Bruce Highway, passing lush farmland with the occasional glimpse of the coast. After 45 minutes arrive at the Yuibera Diversity Boardwalk a 1.2km Grade 2 track that weaves through mangroves, towering eucalypts and dense vine thickets. After the walk it is just 5 minutes on the coach to the iconic Cape Hillsborough National Park, a rugged scenic park which includes rainforest, eucalypt forest, pristine beaches, rocky headlands and volcanic rock formations. Take a walk along the beach to Cape Hillsborough headland, best known for its rocky formations, and tidal pools. From Cape Hillsborough it is just 15 minutes to the beachfront village of Seaforth where there is time to explore this coastal location and enjoy lunch at the local Bowling Club. After lunch drive through the cane fields to Mackay's Northern Beaches. Following Eimeo Road driving under a canopy of mango trees at Mango Avenue, a heritage-listed attraction. Time to explore Eimeo Beach with golden sands and calm waters, where you'll find lots of local wildlife, including shorebirds and the occasional crab in the tidal zones. There is also an option to take a short walk up to Eimeo Headland for a panoramic view of Mackay and the coast out to the islands. It's a 15-minute drive back along the coast to the port to rejoin the Cruise Ship.

📍 Mangoe Avenue, Eimeo Beach

## Nebo Hotel and Scenic Flight Option

**Start:** Port of Mackay

**Total Distance:** 190 km round trip

**Duration:** 5 to 6 hours

**Type:** Guided Coach Tour with Lunch and Optional Scenic Flight

Leave the port for a 1 hour and 20 minute scenic drive through the diverse and beautiful countryside. You will notice a number of distinct landscapes on the drive, from urban and light industry, through sugar cane fields, to lush rainforests of the hinterland before climbing up the Eton Range and onto the plateau where the landscape changes to open woodland and dry plains.

At the top of the Range, approximately 45 minutes into the drive a stop at the Eton Range Lookout provides sweeping views down the Pioneer Valley, overlooking the township of Eton and the patchwork of sugar cane fields and lush grazing lands. Onwards from the lookout it is a further 30 minutes to Nebo, a small country town and popular stop along the Peak Range Highway. In Nebo you'll also see signs of mining infrastructure as Nebo sits on the edge of the Bowen Basin coal region.

Nebo Hotel is an authentic Queensland heritage pub built in 1886. A beautifully preserved, timber framed, two storey building with decorative corrugated iron roofing, verandas, and classic French door entry. Enjoy an icy cold drink and home cooked meal as you soak in the atmosphere, with the walls of the pub adorned in photos and memorabilia of the past 140 years, from the gold rush era, to today embracing cattle grazing and mining.

While in Nebo, guests can also explore the Nebo Museum, which has on display an old courthouse and jail, a slab hut, and

machinery along with social history of the region.

Optional extra for guests, is to book a 20 minute scenic flight in a helicopter, over the Nebo area which provides a unique aerial perspective from Eucalypt Forests to Mount Britton to cattle stations and the vast coal mining operations of the Bowen Basin.

From Nebo, we head back down the range, stopping at Eton for a bathroom break before return to the port to rejoin the Cruise Ship.





## Oh Deere Farm Tour

**Start:** Port of Mackay

**Total Distance:** 120 km round trip

**Duration:** 5 hours

**Type:** Guided Coach Tour with Lunch

This tour will provide an insight into the life of a sugar cane family and their production of sugar cane. Endless stories capture the essence of what it means to be sugar cane farmers with laughs and information to make the time memorable. The tour includes exploring the farm, driving through the rows of sugar cane, stopping at the sugar cane sidings, a visit to the 15 acre farm dam, a photo on the love swing, and a visit to the farm museum where guests can squeeze and taste sugar juice directly from sticks of cane. The museum houses an original collection of John Deere memorabilia (hence the farm name Oh Deere). Lunch will be served on this tour at the farm. After leaving the farm drive via the scenic northern beaches of Mackay before returning to the port to rejoin the Cruise Ship.



Oh Deere Farm Stay

## Finch Hatton Mountain Bike Trails and Country Pub

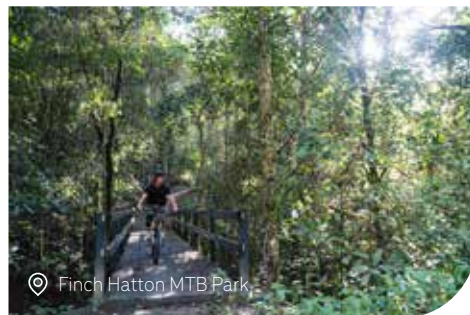
**Start:** Port of Mackay

**Total Distance:** 160 km round trip

**Duration:** 5 hours

**Type:** Guided Coach Tour with Mountain Bike Hire, Safety Equipment and Lunch

Leave the port and just an hour west of Mackay, the Pioneer Valley unfolds into a lush sub-tropical rainforest. Arrive at Finch Hatton Mountain Bike Trails which is one of Queensland's most exciting new mountain biking destinations. Opened in 2024, it offers a purpose-built, rainforest-edge trail network for flow, fun, and future potential. With 16 trails, whether you are a beginner, intermediate or advanced rider you'll find the right trail for your skills. At the trailhead, you can hire a bike and all the gear, plus Off Camber offers lessons and shuttle transfers up the mountain. At the bottom of the trail, by the trailhead you'll also find a 400metre Pump Track with rolling loops, berms, and jumps, perfect for warming up or sharpening your skills before hitting the trails. The trailhead also offers toilets, picnic tables and shaded areas. Being right in the middle of Finch Hatton visitors may also like to stroll around this small village. After riding we will head to the local country pub and enjoy lunch and a few drinks before making our way back to the port.



Finch Hatton MTB Park

## Pioneer Valley Rainforest and Eungella National Park

**Start:** Port of Mackay

**Total Distance:** 180 km round trip

**Duration:** 5 to 6 hours

**Type:** Guided Coach Tour with Lunch

Leave the port and just an hour west of Mackay, the Pioneer Valley unfolds into a landscape of sugar cane, waterfalls, rainforest, rivers and heritage towns.

Begin your scenic drive from Mackay Marina along the Bruce Highway as you head west towards the township of Marian. First stop is Melba House in Marian, a small traditional Queenslander cottage and historical site dedicated to the world-famous opera singer Dame Nellie Melba. Enjoy a viewing of the cottage and memorabilia, then grab a coffee at the Melba House Café. From Marian it is a 30-minute drive passing through lush farmlands, sugar cane fields and rolling hills with the next stop being Finch Hatton Gorge. Finch Hatton Gorge is one of the most stunning natural attractions in the Pioneer Valley, nestled within the Eungella National Park, it offers lush rainforests, spectacular waterfalls, and crystal-clear swimming holes, making it a paradise for nature lovers, hikers, and photographers. We take a relatively easy 1.6km bushwalk, passing towering trees, lush ferns, and tropical vegetation, before we arrive at Araluen Falls, a stunning 35-meter waterfall. For guests who are interested, there is time for a quick swim in the clear rock pools. After your adventure at Finch Hatton, head further up the valley, taking a winding visually spectacular drive to the top of the range some 750m above sea level. Time for lunch at the historic Eungella Chalet, which offers elevated views of the valley all the way back to the coast. After lunch just 5 minutes down the road we stop at the Sky Window

Lookout for a stunning view across the rainforest canopy and into the Pioneer Valley. Next stop is Broken River which flows through dense rainforest in the heart of the Eungella National Park. It's a short walk to the viewing area overlooking the river, and while we make no promises you may be lucky to spot the elusive platypus which lives in this river. Time to return to the coach and it's a 60-minute drive back down the range, through the valley and back to the port.



Finch Hatton Gorge



Broken River



Eungella National Park



## Sarina Sugar Shed, Hay Point and Sarina Beach Coastal Visit

**Start:** Port of Mackay

**Total Distance:** 120 km round trip

**Duration:** 5 - 6 hours

**Type:** Guided Coach Tour with Lunch

Leave the port and just 1 hour south of Mackay arrive at coast and pass by Grasstree Beach heading towards Hay Point Lookout. Hay Point is one of the largest coal export ports in the world and from the lookout, you'll see huge piles of coal, long conveyor systems and enormous cargo ships being loaded. It is a contrast between industrial engineering and the surrounding ocean. Leaving Hay Point we follow the coast north through lush green rolling hills, wide open spaces, sugarcane fields, and pockets of bushland. It's a peaceful, scenic drive that gives you a real sense of rural life in the local area. Arriving at Sarina Beach in time for lunch with a beachfront view at the Palms Restaurant. After lunch it is off to the Sarina Sugar Shed to learn about the local sugarcane industry, see working mini-mills, and enjoy tastings of Sugarcane juice, locally made rum and liqueurs (optional) as well as sauces, chutneys and jams. From the Sugar Shed it is a 30 minute drive back to the port.



Sarina Sugar Shed

## Resource Centre of Excellence Industrial Tour

**Start:** Port of Mackay

**Total Distance:** 60 km round trip

**Duration:** 4 hours

**Type:** Guided Coach Tour with Lunch

Leaving the port, it is just a 20 minute drive to the Resource Centre of Excellence in Paget. The Resource Centre of Excellence is a state-of-the-art facility that supports the mining and METS (Mining Equipment, Technology and Services) sectors and brings together training, innovation, simulation, and industry collaboration all under one roof. On this tour visitors will learn about the latest technologies used in mining and engineering and see how automation, robotics, drones, and AI are transforming how mining is done in Queensland and globally. One of the best experiences at the centre is the Underground Mining Simulator where you can observe or try realistic simulators used for underground machinery training and experience what it's like to be in an underground mine — in a safe, controlled setting.

- Walk through a life-size simulated underground mine environment.
- Experience mock-up tunnels, equipment, and infrastructure.

Visitor will leave with a feel for the real conditions faced in underground mining. Leaving the centre the tour will explore the industrial and engineering precinct of Paget, where you will see up close the gigantic dump trucks which move the coal around the mines.





# Commissionable Tours & Experiences



## CONTACT DETAILS

2 Poco Place, Andergrove, QLD, 4740  
1800 622 529  
tours@mackayadventure.com.au  
www.mackayadventure.com.au  
@mackayadventure

## PRODUCT DESCRIPTION

We specialise in providing personal tours and experiences that will ensure a trip you'll never forget. With a focus on off the beaten track adventures with locals and truly becoming part of the Mackay community, exploring with us is the only way to experience this stunning region. From wakeboard weekends to sunrise with the wallabies at Cape Hillsborough, to swimming under a waterfall at Finch Hatton Gorge or platypus spotting in Eungella.. if you want to do and see as the locals do, you've come to the right place.

## UNIQUE SELLING POINTS

- We are Mackay locals and love our region and want you to fall in love with it too.
- Our experiences connect to people, to nature, to history and to our community
- When you call us, you talk to us directly and that will never change.
- Brand new deluxe touring vehicles
- Guaranteed departures for confirmed bookings.

## Tours & Itineraries BEACH SUNRISE WITH WALLABIES

Experience one of Queensland's best-kept secrets with your own local guide. Sunrise with the Wallabies at Cape Hillsborough National Park.

- Duration: 4 hours (approx.)

- Return air-conditioned transport from Mackay CBD Hotels
- Meet the Ranger and learn about the wallabies and kangaroos while seeing them up close
- Guided hike and time to explore the beach
- Light breakfast

## PLATYPUS PARADISE TOUR

Explore the beautiful Finch Hatton Gorge and Broken River in Eungella National Park, Australia's longest continuous stretch of sub-tropical rainforest.

- Duration: 8 hours (approx.)
- Return air-conditioned transport from Mackay
- Guided hike to a beautiful water hole & waterfall
- Lunch from a local country pub
- Platypus spotting at Eungella National Park

## SUGAR CANE TASTING TOUR

Half-day trip to the multi-award-winning attraction, the Sarina Sugar Shed with liqueur tasting followed by lunch at a restaurant on the beach.

- Duration: 4 hours (approx.)
- Tour of working miniature sugar mill
- Tasting room experience
- Stop at a local restaurant for lunch

## PREMIUM SMALL GROUP PRIVATE TOURS AND TRANSFERS

Please contact the team for a quote.







## CONTACT DETAILS

2 Poco Place, Andergrove, QLD, 4740

1800 500 261

info@wakehouse.com.au

www.wakehouse.com.au

@wakehouse.australia / @wakehouse.aus

## PRODUCT DESCRIPTION

Wake House Australia is one of only 8 cable ski wakeboarding parks in Australia! The team love teaching beginners wanting to learn how to kneeboard or wakeboard for the first time. The park also caters for the pro riders with international standard features that will keep the best wakeboarders entertained for days. With live music every Friday night at the Lakeside Cafe and Sunset Bar, an outdoor Sunday Session and seasonal wakeboarding competitions, this place is a hub of fun for all ages. Situated in the centre of the Andergrove Lakes housing estate, our unique integrated community is one of the best ways to meet and mingle with the locals when holidaying in Australia.

## UNIQUE SELLING POINTS

- An inclusive atmosphere suitable for beginners right up to pro riders
- Fun for spectators at the fully licensed Lakeside Sunset Cafe & Bar
- One of only 8 wake parks in Australia
- Mackay's coolest Sunday Session and live music every Friday for our Sunset Sessions
- Mackay's newest accommodation on the doorstep of the wake park.

## OPENING TIMES

Monday - Friday: 12.00pm - 7.00pm

Saturday - Sunday: 7.00am - 7.00pm

Please check website for session and class times. Seasonal hours apply.

## Tours & Itineraries

### INTRO CLASS

- Minimum age 10 years
- Slower speed and extra coaches
- Basic rental equipment
- Maximum of 15 riders

### INTERMEDIATE SPEED

- Minimum age of 10 years
- Great beginner speed
- Basic rental equipment

### ADVANCED SPEED

- Minimum age 10 years
- Faster speed, perfect for rails, ramps and tricks
- Basic rental equipment



## CONTACT DETAILS

Field of Dreams Parkland, Railway Square,  
Sarina, QLD, 4737

+61 7 4943 2801

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www.sarinasugarshed.com.au

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## PRODUCT DESCRIPTION

Experience the ultimate paddock-to-bottle food tourism experience at Australia's multi-award-winning miniature sugar mill and distillery. Bring the whole family for a fun, interactive and educational tour. Embark on a fascinating behind the scenes experience of how sugar cane is grown, processed and milled, and how our sought-after distilled products are created. Taste our unique product range from decadent ice-creams, condiments to craft distilled liqueurs.

## UNIQUE SELLING POINTS

- Unique farm-to-plate-to-bottle sugar experience (there is no similar experience offered elsewhere!)
- Taste exclusive products made onsite (available in the Gift Store or online).
- Sample freshly crushed sugar cane juice and freshly spun fairy floss

## OPENING TIMES

9.00am - 4.00pm daily (except Good Friday, Christmas Day and Boxing Day). Bookings strongly advised.

## Tours & Itineraries

### SUGAR SHED TOUR

See how sugar cane is grown and harvested with a paddock to plate experience highlighting the rich heritage of sugar cane in Queensland. Stories of regional

sugar cane pioneers come to life with an expert guide who will take you on a journey through the early back breaking days of cane farming, right up to current methods. The Sarina Sugar Shed miniature mill replicates the process of larger mills showing how sugar cane juice is turned into mill grade sugar ready for refining. The tour includes tasting freshly crushed sugar cane juice and molasses, part of the sugar making process. Also taste sample of award-winning rum and liqueurs in addition to Sugar Shed range of chutneys, sauces and relishes, made onsite with produce sourced from local farmers. Try homemade non-alcoholic ginger beer and Fairy Floss!

*Duration: 1 hour*

*Departs Daily: 9.30am, 11.00am, 12.30pm, 2.00pm*

## RUM DISTILLERY TOUR

This experience explains the distilling process at Sarina Sugar Shed, from the crushing of the cane to distilled cane spirit that creates our rum and liqueurs with an exclusive tasting. This is a great experience for dedicated rum lovers or those interested in finding out more about the distilling process from sugar cane to the finished product.

*Duration: 1 hour*

*Departs Daily: 12.00pm*





## CONTACT DETAILS

Off Camber Mountain Biking, Tours and Transfers  
Finch Hatton, QLD  
0427 733 967  
info@offcamber.com.au  
www.offcamber.com.au  
@OffCamberMountainBikingandShuttles  
@off\_camber\_mountain\_biking

## PRODUCT DESCRIPTION

DESCRIPTION Choose your escape in Finch Hatton with our unique private tours. Either a nature-based experience featuring gentle guided rainforest walks—where you might spot a platypus or Boyd's Forest Dragon. Or join Off Camber's guided mountain biking tours to ride world-class trails, enjoy MTB shuttles to the top, and cool off in spectacular rainforest gorges. Whether you are chasing adrenaline or seeking tranquility, Off Camber connects you to the heart of the Pioneer Valley.

## UNIQUE SELLING POINTS

- Exclusive Private Tours - Transfers from Mackay and the Whitsundays to Finch Hatton.
- One of Queensland's most biodiverse regions with wildlife, waterfalls, and gorge swims along the way.
- World-class mountain biking: Ride purpose-built, flow-trails. (Adventure package).

## GETTING THERE

Finch Hatton is located just 1 hour from Mackay and 1.5 hours from Airlie Beach. Off Camber provides private guest transfers from both locations as part of all tour packages.

## Tours & Itineraries FINCH HATTON PLATYPUS 2-NIGHT PACKAGE

Nature-filled escape in rural Australia. Includes private transfer from Mackay, two nights' accommodation, a guided platypus spotting tour and short walks with epic views. Also a self-guided Gorge walk with picnic pack. A relaxed, immersive experience in rainforest and sugar cane country.

## FINCH HATTON ADVENTURE 2-NIGHT PACKAGE

Ride world-class mountain biking trails. Includes private transfers, two nights' accommodation, MTB skills lesson, guided shuttles, bike hire and self-guided Gorge walk with picnic pack. Ideal for beginner and intermediate riders.

*Soft nature and adventure packages for up to 6 guests. Mid-range and premium private house accommodation options available. Custom itineraries and additional meal packages on request.*



## CONTACT DETAILS

661 Peakvale Road, Clermont, QLD, 4721  
+614 2822 6565  
admin@bushheli.com.au  
www.bushheli.com/bookings  
@bushheliservices

## PRODUCT DESCRIPTION

Join the adventure to extraordinary destinations with Bush Heli-Services, a scenic charter helicopter operator based in Central Queensland. While aboard our scenic flights, you will enjoy an informative commentary of the rich history of Clermont and the surrounding Peak Range National Park. At Bush Heli, we can help you make it all happen! Your adventure starts with us.

## UNIQUE SELLING POINTS

- View the unique landscapes of Peak Range National Park.
- Complete seclusion to experience a part of the region that can't be experienced any other way.
- Private charters also available.

## Premium Tours & Itineraries LORDS TABLE MOUNTAIN PICNIC PACKAGE

A mountain top picnic combined with a thrilling helicopter flight is the epitome of an unforgettable outdoor adventure.

*Duration: 60 minutes*

## PRIVATE WATERFRONT PICNIC EXPERIENCE

Enjoy a scenic flight to Theresa Creek Dam for a secluded waterfront picnic, with locally sourced nibbles and a complimentary beverage.

*Duration: 60 minutes (approx.)*

## Tours & Itineraries ULTIMATE SCENIC EXPERIENCE

While aboard this flight, you will enjoy all the Isaac region has to offer from the historic township of Clermont to the Peak Range National Park and iconic Lords Table Mountain.

*Duration: 60 minutes*

## SIGHTS OF CLERMONT

Enjoy an informative commentary and birds eye view of the Historic Township of Clermont, The Open Cut Mine and Theresa Creek Dam.

*Duration: 30 minutes*

## TOWN TO TABLETOP

Experience a birds eye view of the Historic Township of Clermont, Lord's Tabletop Mountain and Clermont's Open Cut Mine.

*Duration: 40 minutes*

## EXPERIENCE HISTORIC CLERMONT

See the sights of historic Clermont, Copperfield Chimney and Theresa Creek Dam from the air.

*Duration: 20 minutes*







## CONTACT DETAILS

71 Zamparuttis Road, Calen, QLD, 4798  
+61 419 873 909

info@ohdeerefarmstay.com.au  
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@OhDeereFarmStay

## PRODUCT DESCRIPTION

Experience authentic Australian farm life at Oh Deere Farm Stay, a family-owned working sugar cane farm spanning 400 acres near Mackay. Engage in interactive tours that delve into the intricacies of sugar cane farming, explore the extensive John Deere memorabilia collection in 'The Love Shack' museum, and enjoy genuine country hospitality. Ideal for families, school groups, and travelers seeking an immersive rural experience.

## UNIQUE SELLING POINTS

- Hands-on sugar cane farm experience from paddock to plate.
- Massive private John Deere collection in on-site museum.
- Family-friendly, interactive tours suitable for all ages.
- Scenic farm setting with panoramic countryside views.
- Variety of flexible tours for couples, families, and groups.

## Tours & Itineraries

### SUNSET TOUR

Experience the farm's beauty during the golden hours with a guided tour culminating in a serene sunset viewing at the dam wall and love swing. Includes nibbles and photo opportunities, perfect for couples and small groups looking for a picturesque and relaxing experience.

*Duration: 2 hours*

## PETITE AND SWEET TOUR

An engaging afternoon tour tailored for travellers short on time but big on curiosity. Includes afternoon tea, a video presentation of farming operations, and a guided exploration of 'The Love Shack' John Deere museum. Perfect for visitors arriving later in the day or departing in the morning. A relaxed, insightful experience without the full farm tour.

*Duration: 2 hours*

## FARM TOUR

An interactive experience offering a comprehensive look into sugar cane farming. This 3-hour tour includes a traditional cane cutters' morning tea, a captivating video presentation of farming operations, a guided exploration of 'The Love Shack' John Deere museum, and a full behind-the-scenes tour of the working farm and machinery. Ideal for individuals and families seeking an authentic and in-depth rural farm experience.

*Duration: 3 hours*

## EXCLUSIVE COUPLE'S SUNSET EXPERIENCE

A private, romantic experience for couples. Includes the standard farm tour, a private viewing of 'The Love Shack,' followed by a sunset at the dam with a grazing platter, beer, wine, and soft drinks. Designed for couples seeking an intimate and memorable outing.

*Duration: 4 hours*



## CONTACT DETAILS

1 Zahmel Street, Finch Hatton, QLD, 4756  
+61 438 437 583

onehungrymumma@gmail.com  
www.onehungrymumma.com.au  
@onehungrymumma

## PRODUCT DESCRIPTION

One Hungry Mumma is renowned for its award-winning small-batch condiments and immersive culinary experiences. Situated in the heart of Finch Hatton, adjacent to the new Finch Hatton Mountain Bike trailhead, this unique venue offers guests the opportunity to connect over food through themed dining events and hands-on cooking workshops. Whether it's a long-table dinner under the stars or a pickling and preserving class, One Hungry Mumma emphasises fresh, local, and seasonal produce to create memorable gastronomic experiences.

## UNIQUE SELLING POINTS

- Award-winning small-batch condiments and handcrafted culinary creations
- Unique themed dinners celebrating global cuisines and seasonal produce.
- Interactive cooking and preserving workshops using local ingredients.
- Located beside Finch Hatton's mountain bike trailhead.
- Welcoming, community-focused experiences that bring people together through food.

## Tours & Itineraries

### THEMED LONG-TABLE DINNERS

Guests are invited to communal long-table dinners set under the stars or the winter sun. Each event features a unique theme, such as a Mexican Fiesta, Italian Dinner, or Asian Odyssey, showcasing a banquet of home-cooked dishes made from fresh, local ingredients

*Duration: 3 hours*

## PICKLING AND PRESERVING WORKSHOPS

Hands-on workshops where participants learn the art of pickling and preserving seasonal produce. The session includes creating jars of pickles, preserved lemons or limes, and seasonal salad dressings to take home. Concludes with a home-cooked lunch prepared by Michelle, fostering connections among attendees.

*Duration: 3 hours*

## COOKING CLASSES

Interactive cooking classes focusing on various culinary skills and cuisines, utilizing seasonal produce.

*Duration: Varies*





## CONTACT DETAILS

Mulherin Drive, Mackay Harbour, QLD, 4740  
+61 409 032 411

sales@nauticalbynature.com.au  
www.nauticalbynature.com.au  
@nauticalbynaturemackay

## PRODUCT DESCRIPTION

Endless Days Private Charters offers bespoke maritime experiences along the stunning coastlines of Mackay and the Whitsundays. Specialising in intimate, customisable private boat tours, they provide guests with unparalleled access to secluded beaches, vibrant marine life, and breathtaking ocean vistas. Whether it's a full-day adventure, an overnight escape, or sunset river or marina cruise, Endless Days ensures a luxurious and memorable journey tailored to individual preferences.

## UNIQUE SELLING POINTS

- Fully customisable itineraries.
- Exclusive and intimate experiences.
- Unforgettable secluded island locations.
- Unmatched sunset views over the water.
- Suitable for individuals, couples or groups.

## Tours & Itineraries

### FULL DAY CHARTER

Immerse yourself in a day of exploration and relaxation. Activities can include snorkelling, beachcombing, and sightseeing. Private full-day charters are also available with a flexible itinerary, allowing guests to design their perfect day on the water.

*Duration: Varies*  
*Capacity: Up to 12 guests.*  
*Fully customisable itinerary.*

## OVERNIGHT OCEAN CHARTER

Escape to the open water with an exclusive Endless Days Private Overnight Charter for up to four guests. Enjoy two luxurious nights at sea, complete with fresh, delicious dining, stunning island views, and total relaxation. Whether it's a romantic getaway or a special celebration, this is Mackay's most unforgettable private retreat.

*Duration: 2 nights / 3 days*  
*Departure Days: On request*  
*Fully customisable subject to weather*

## RIVER OR MARINA CRUISES

Unwind with Endless Days Afternoon Drinks & Sunset Cruises. Set sail on calm coastal waters, sip your favorite drinks, and watch the sun dip below the horizon. Perfect for romantic evenings, social gatherings, or simply relaxing in style—this is Mackay's most breathtaking way to end the day.

*Duration: 2 hours (arrival 30 minutes prior to departure)*  
*Departure Days: Friday, Saturday & Sunday*  
*2.00pm and 6.30pm*



## CONTACT DETAILS

10B River Street, Mackay, QLD, 4740  
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## PRODUCT DESCRIPTION

Experience the thrill of high-speed jet boating with Purple Thunder Mackay Jet Boat Rides. Operating on the picturesque Pioneer River, Purple Thunder offers adrenaline-pumping adventures featuring high-speed runs, 360-degree spins, power stops, and drifting. This exhilarating ride combines the beauty of Mackay's waterways with heart-racing excitement, making it a must-do activity for thrill-seekers and adventure enthusiasts.

## UNIQUE SELLING POINTS

- High-speed jet boat ride up to 80 km/h
- Thrilling spins, power stops, and drifting action included.
- Scenic adventure along Mackay's picturesque Pioneer River.
- Suitable for families and kids aged 6+.
- Experienced crew ensure a safe, adrenaline-filled experience.

## Tours & Itineraries

### CORPORATE EXPERIENCE

Impress your team with an exclusive Purple Thunder Mackay corporate charter! Experience high-speed thrills, breathtaking river views, and an unforgettable adventure on the Pioneer River. Perfect for team-building, client entertainment, or staff rewards—this exhilarating jet boat ride will leave a lasting impression. Book your private charter for an action-packed experience!

*Duration: 30 minutes (plus 20 minute safety briefing prior to departure)*  
*Opening Hours: Weekday and on request*  
*(times subject to tides)*

## INDIVIDUAL EXPERIENCE

Purple Thunder Mackay delivers high-speed thrills on the stunning Pioneer River! Experience a heart-pounding jet boat ride with 360 spins, power stops and drifts while soaking in Mackay's breathtaking riverfront. Perfect for adventure seekers, groups, and families—this is the ultimate water-based adrenaline rush in North Queensland!

*Duration: 30 minutes (plus 20 minute safety briefing prior to departure)*  
*Opening Hours: Weekends, public holidays, school holidays (times subject to tides)*







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