



WELCOME TO MACKAY

We would like to extend to you and your family, a very warm welcome to the city of Mackay and the Isaac Region. Mackay is a great place to live and offers all the conveniences and attractions you would expect to find in such a vibrant city and thriving area.

We at Mackay Tourism are only too happy to provide you with all the information you need to find your way around and to help you settle into your new life here.

The Mackay Region Visitor Information Centre (Sarina) & The Mackay Visitor Information Kiosk are open 7 days a week. Our friendly, efficient staff & Volunteers are here to assist you in planning any tours, trips and accommodation in the Mackay/Whitsundays/Isaac Regions.

So please, come in!

We would love to help you to enjoy all that our beautiful region has to offer.

Everything you need to know about living in Mackay visit:

Our website www.mackayregion.com

& the Mackay Regional Council website at www.mackay.qld.gov.au

p. +61 (07) 4837 1228 | e. bookings@mackayregion.com

SARINA: Field of Dreams Parkland, 1 Railway Square, Sarina QLD 4737

MACKAY: Bluewater Lagoon Matsuura Drive Mackay QLD 4740

**EMPLOYMENT LABOUR HIRE**

	PHONE
4BU	0428 222 546
All Mine Services	4952 3033
AWX	1300 299 299
Axial	4963 3700
Callcorr	4959 6211
CQ Field Mining Services	4952 6557
Crocksolid Mining & Industrial Labor Hire	4953 3583
D.A.C Mining Services	4953 1551
Dysart Industries Agency	4958 2362
G&S Engineering	4963 7777
Ideal Placements	4957 8177
ITEC Employment	1800 009 960
JobActive	136268
Mackay Labour Hire workforce	4953 2336
Mrael	4957 9800
Signature Resource Solutions	4952 3329
Southern Cross Group	4998 5061
Torgas	1300 655 199
UGL Limited	4968 2400
Volt Edge Pty Ltd.	4957 2280

REAL ESTATES

PRD Nationwide 2 Peel St, Mackay	4944 2800
Ray White Real Estate	4969 2929
Blacks Real Estate, 43 Wood St, Mackay	4963 2500
Eastment and Richards, 130 Wood St, Mackay	4957 2951
Elders Real Estate 171 Victoria St, Mackay	4951 9000
Harcourt's Mackay 131 Victoria St, Mackay	4963 0100
Hibiscus Coast Realty PO Box 143, Mackay	4951 1222
Hot Property Sams Rd, North Mackay	4942 8855
Hugh Reilly Real Estate, 98 Wood St, Mackay	4957 7373
LJ Hooker Real Estate	4944 0088
Mackay Rentals Pty Ltd, 80 Wood St, Mackay	4944 0222
Professionals Mackay 11 Wood St, Mackay	4944 6666
Raine & Horne, 77 Gordon St, Mackay	074944 0088
Richardson & Wrench West Mackay	4953 5556
Seabreeze Realty Slade Point	4955 5292
Vision Real Estate	4951 4999



LODGES

Lindsay Lodge, 73 Milton Street, Mackay	4957 5037
Central Lodge, 231 Alfred Street, Mackay	4957 3654

REMOVALISTS

Grace Removals Group	1300 723 844
Allied Pickfords	4952 5687
BJ's Express	0400 677 594
Craigs Removals	4954 5401
Frater Removal	4952 3333
Hornick's Furniture Removals	4952 4255
JR Removals	4955 4655
Wridgways the Removalists	1800 225 916
Shaun Frater Removals	0412 776 002

SELF STORAGE

Allied Pickfords	4952 5687
Blue Ridge Self Storage	4952 2431
Code Red Security Storage	4955 5329
Fortknox Secure Storage	4952 4499
Self-Storage Rentals	4963 2500
Shipping Container Rentals Self Storage Ph: 1800 006 162	
Universal Self Storage	1300 36 9880
Mackay Containers	4940 0766
Sarina Self Storage	4956 6998
Spacerack Storage Centre	4962 3430

BOARDING KENNELS

Animal Care Centre Boarding Kennels and Cattery	4959 8290
Kitty's Holiday Home	0407 070 346
Hillcrest Boarding Kennels & Cattery	4959 2584
Homebush Boarding Kennels & Cattery	4959 7225
Club Med Pet Resort Mirani	0459 76 1261
Jaimon Boarding Kennels & Cattery Sarina	4956 1978
Hampden-Valley Kennels & Cattery via Marian	4954 3387
Bayview Canine Lodge Habana	4959 9002
Whitsunday Pet Resort	4946 1077

HOUSEHOLD APPLIANCES RENTAL

Mr Rental, 7 Broadsound Road, South Mackay	4952 4490: 1800 880 778: www.mrrental.com.au
Radio Rentals, 137 Victoria Street, Mackay	4951 1744



CAR RENTAL / TAXI SERVICE

Mackay/Whitsunday Taxi	Ph: 131 008 OR local number 4944 4999.	http://www.mackaytaxi.com.au/
Avis, Mackay Airport Terminal Building	4967 3900 / 136 333	
Smart State Vehicle Rentals	4957 5588	
Budget, 19 Juliet Street, Mackay	4951 1400	
BUSFOX Mackay	1800 809 734	
Corefleet Connors Road Mackay	4952 6606	
Ezy Vehicle Rentals Paget	4952 6555	
Hertz Mackay Airport	13 30 39 / 4951 3334	
Mackay Car & Truck Rentals	4953 1522	
Mackay Diamond Limousine	0408 234 481	
NQ Car & Truck Rentals	4953 2353	
Thrifty Paget	4957 5868	

DAY CARE & KINDERGARTEN

Good Start Early Learning – 9 Locations	4953 4133	www.goodstart.org.au/childcare
Adeona Early Exploration Centre Andergrove	4942 5563	adeona.mackay@adeona.com.au
Beaconsfield Community Kindergarten	4942 8057	www.beaconsfield.candk.asn.au
Birralee Child Care Centre birth - 5 yrs	4952 3585	www.echildcare.com.au/mackay.barralee
Blue River Family Day Care	4955 2792	blueriver@fdcaq.com.au
Bucasia Kindergarten Association	49546585	
East Mackay Kindergarten	4957 4669	http://www.candk.asn.au/eastmackay
Glenella Childcare Centre	4942 9486	
Hot Tots Childcare & Educational Centre 15 months - 5 yrs	4952 4466	
Kookaburra Community Child Care Centre 0 - 6 yrs also have Steiner pre-school room	4955 2398	
Mackay Child Care Centre 0 – 12 yrs	4957 3030	
Mackay Family Day Care	4965 9999	
Mackay Kindergarten & Pre School	4957 4589	
MCSP School Age Care	4951 1489	
Pioneer Community Kindergarten	4942 3340	
Slade Point Community Kindergarten	4955 4692	
St Brendan’s Kindergarten	4969 6531	
St Brendan’s Outside School Hours Daycare	4969 5022	
St. Joseph’s Outside School Hours Care Program	0417 71 0251	
Snugglepot Kindyland 6 weeks - 5 yrs	4957 4466	
South Mackay Preschool and Kindergarten Assoc Inc	4957 8928	
Sunrise Day Care Birth - 6yrs	4969 6764	



Schools

For more details visit: <http://education.qld.gov.au>

State Pre & Primary Schools

Alligator Creek State School	49564166
Andergrove State School	49989333
Beaconsfield State School	49692222
Bucasia State School	49697888
Calen District State College	49497333
Chelona State School	49595216
Coningsby State School	49598315
Coppabella State School	49580144
Dundula State School	49528333
Eimeo Road State School	4969 7111
Eton North Primary School	4954 1267
Eton State School	4954 2111
Eungella State School	4958 4573
Farleigh State School	4959 8229
Finch Hatton State School	4958 3391
Fitzgerald State School	4965 6333
Gargett State School	4958 5137
Glenden State School	4964 2333
Glenella State School	4969 2333
Hamilton Island State School	49469522
Hampden State School	4966 0666
Homebush State School	4959 7286
Koumala State School	4949 8111
Mackay Central State School	4969 3111
Mackay District Special School	4963 1333
Mackay Nth Primary	4940 0333
Mackay West State School	4951 1820
Marian State School	4959 4444
Middlemount Community School	4981 2333
Mirani State School	4966 7333
Moranbah East State School	4941 3333
Moranbah State School	4949 2777
Nebo State School	4950 5211
Northview State School	4965 6888
Oakenden State School	4959 7272
PindiPindi State School	4958 7884
Pinnacle State School	4958 5223
Sarina State School	4964 8888
St Lawrence State School	4956 9134
Seaforth State School	4959 0133
Slade Point State School	4965 7333



Schools Cont.....

Swayneville State School	4956 4530
Victoria Park State School	4951 6333
Walkerston State School	4959 4333

State Secondary Schools

Mackay North State High School	4963 1666
Mackay State High School	4957 9179
Mirani State High School	4966 7111
Pioneer State High School	4955 9222
Sarina State High School	4943 8111
Calen District State College	4949 7333
Mackay Northern Beaches High School	4842 1333

Private Schools

Carlisle Adventist Christian College	4942 7455
Emmanuel Catholic Primary School	4942 5999
Holy Spirit College	4969 2600
Mackay Christian College	4963 1100
St Brendan's Catholic Primary	4969 5022
MacKillop Catholic Primary School	4955 3600
Mercy College	4969 4199
St Anne's Catholic Primary School	4956 1534
St Francis Xavier's Primary School	4951 1861
St John's Catholic School	4959 2445
St Joseph's Catholic Primary School	4957 3355
St Mary's Catholic Primary School	4951 1743
St Patrick's College	4944 7200
Whitsunday Anglican School	4969 2000

Tertiary Education

Central Qld Conservatorium of Music	4940 7800
Central Qld Institute of TAFE (Mackay Campus)	4940 7577
Central Qld University (Mackay Campus)	4940 7577
James Cook University	4885 7100
Learning Network Queensland	4940 7405
Mackay Language College	4951 1300

Education Queensland Offices

Mackay Whitsunday Regional Office Level 1, 67-69 Sydney Street, Mackay (above Healthpoint) 4942 8300



Churches

Anglican Church of Australia

Holy Trinity	4957 3341
St Ambrose	4942 3580
St Charles	4952 1030
Sarina	4956 1697
Walkerston	4959 2208

Apostolic Church Of Queensland

Sunday 10am & 3rd Friday of the month at 7.30pm	4942 1121
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Assemblies of God

Mackay Christian Family	4963 1155
Slade Point Christian Life Centre	0415 039 984
New Life	4953 4400
Sarina	4953 4400

Baptist Churches and Centres

Beaconsfield Foundations	4954 0320
Northern Beaches	4954 7469
Mackay Baptist Church	4957 3784

Catholic Churches

St Francis Xavier	4957 3052
St Josephs	4957 4855
St Mary's	4957 4807
St Patrick's	4951 2434
St Michael's	4956 1653
St Brendan's	4969 5022

Christadelphians	4957 3564
3 Church	4953 0042
Christian Outreach Centre	4957 2301
Church of Jesus Christ of LATTER-DAY Saints	1300 537 248
Church of The Nazarene	4952 4142
Churches of Christ	4942 3321
Jehovah's Witness	4942 3533
Mackay Central	4942 1471
Mackay West	4942 1527
Mackay Community Lutheran Church	4957 3621

Mackay Christian Assembly	4957 5717
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Mackay Evangelical Church	0429 852 949
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Presbyterian Church

Nth Mackay	4957 2835
Sarina	4957 2835



Seventh Day Adventist

Mackay Central	4954 0000
North Mackay	4942 1795
Walkerston	0478 165 259
Farleigh	4955 5780

The Salvation Army

Citadel	
Mackay	4957 3576
Andergrove Community Centre	0402 993 866

Uniting Churches

St Paul's Uniting Church	4957 3557
Andergrove Northside Worship Centre	4942 1438
West Mackay	4951 3869
Armitage	4957 3557
Seaforth	4942 1438
Walkerston	4959 3974
Sarina	4956 1313

Wesleyan Methodist Church	
Sarina Wesley and Methodist Church	4956 2510

Pentecostal Fellowship	
C.W.A Hall Mackay	4955 7057

Temple Masonic Lodge	0405 322 547
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Buddhist Church	4954 5188
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Baha'I Faith	4954 7138
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Hospitals / Medical Practitioners & Chemists

PRIVATE HOSPITALS

Mater Hospital 76 Willets Road, North Mackay 4965 5666
Mackay Day Surgery 85 Willets Road, North Mackay 4977 5100

PUBLIC HOSPITALS

Mackay Base Hospital 475 Bridge Road, West Mackay 4885 6000
Sarina Hospital & Primary Health Care Centre 1 Hospital Street, Sarina 4943 8777

MEDICAL PRACTITIONERS

Ambrose Medical Centre	19 Palmer Street, North Mackay	4944 9500
Andergrove Medical Centre	68 Celeber Drive, Andergrove	4942 5099
Caneland Medical Centre	Caneland Shopping Centre	4953 4333
Concordia Medi-Clinic	33 Evans Ave, North Mackay	4957 5177
CPAP Connect – Pioneer Valley Hospital	57 Norris Rd, North Mackay	4942 6261
CQ Community & In-home Care	239 Nebo Rd, Mackay	4998 5550
CQ Skin Clinic	9-11 Downie Ave, Bucasia	4954 7755
Mackay Family Medical Practice	142 Nebo Road	4957 6999
Fenner Family Medical	CNR Palmer & Grendon St, Mackay	4953 2566
Lloyd’s Northside Clinic	81 Phillip St, Mt Pleasant	4942 9910
Mackay GP Super Clinic	Mackay-Bucasia Rd, Rural View	4654 8866
My GP Mackay	Mater Medical Centre, Nth Mackay	4942 8500
Occupational Health Mackay	Cnr Palmer & Grendon St, Mackay	4957 4724
One Stop Medical	The Dome, 134 Victoria Street	4951 1411
Paget Medical	32-34 Caterpillar Dr, Paget	4952 5177
Paul Hopkins Medical Clinic	29 Brisbane Street, Mackay	4951 1311
Plaza Medical	2/93 Willets Road, Mt Pleasant	4942 4466
Pioneer Medical Centre	10 Grandview Dr, Greenfields, Mount Pleasant	4942 2777
Sarina Clinic	33 Central St, Sarina	4956 1355
Sarina Family Practice	Cnr Broad Rd & Anzac St, Sarina	4956 2222
Shakespeare Medical Centre	101 Shakespeare St, Mackay	4953 0233
Slade Point Surgery	12/1 Finch St, Slade Point	4955 2300
Southside Medical	137 Shakespeare St, Mackay	4957 4004
Sydney Street Medical	Sydney Street Markets, Mackay	4953 3388
Walkerston GP Superclinic	Dutton Street, Walkerston	4959 2609

CHEMISTS

- Megasave Chemist Caneland Central Shopping Centre, Mackay 4951 1247
- AFS Friendly Care 135-137 Nebo Rd, Mackay 4957 4636
- United Chemist Parkside Plaza Shopping Centre, 245 Bridge Rd
- The Village Shopping Centre, 78 Celeber Dr, Andergrove 4829 4605
- Denis Higgins Pharmacy 101 Shakespeare St, Mackay 4957 6090
- Dupuy’s Pharmacy Amcal Chemist 12 – 14 Grandview Drive, Mt Pleasant 4942 3274
- Healthpoint Chemist 93 Willets Road, N Mackay, 65 Sydney Street, Mackay & 6 Dutton St, Walkerston
- Malouf Pharmacies Mount Pleasant Shopping Centre, Cntr Phillip St, North Mackay 4942 1010
- Direct Chemist Outlet Northern Beaches 698-710 Mackay –Bucasia Rd Rural View 4954 8822
- North Mackay Night & Day Pharmacy 19 Palmer St, North Mackay 4957 5398
- Chemist Warehouse 203 Victoria St & 21 Evans St, Nth Mackay 4944 0454
- Redapple Chemist Sydney Street Markets 83-85 Sydney Street 4953 3111
- Sarina Discount Drugstore 17/13 Sarina Coast Rd, Sarina Beach QLD 4737 4956 1671



- Good Price Pharmacy 3 Peel St, Mackay 4957 3449
- Terry White Chemist Shop 2092 Caneland Central & Sarina Village Shopping Centre 4951 1522
- Priceline Caneland Central Shopping Centre, Mackay 4944 1854







DIVING MEDICALS

- Ambrose Medical Centre 4944 9500 Recreational Only
- Mackay Family Medical Practice 4957 6999 Recreational Only
- Caneland Medical Centre 4953 4333 Recreational Only
- Concordia Medi Clinic 4957 5177 Recreational Only
- Lloyd's Northside Clinic 4942 9910 Rec & Professional
- One Stop Medical 4951 1411 Rec & Professional
- Pioneer Medical Centre 4942 2777 Recreational Only

PUBLIC POOLS

- Memorial Swim Centre, Milton St Mackay Mon to Fri 6am-7pm Sat 8am- 5pm Sun 8-11am
- Pioneer Swim Centre, Malcomson St, North Mackay Mon to Friday 6am – 7pm, Sat & Sun 8am - 5pm
- Blue Water Lagoon, River Street, Mackay (free)
- May – Aug: Mon to Sun 9am-4.45pm Sept – Apr: Mon to Sun 9am-5.45pm. Closed on Christmas day.
- Mirani Swim Centre, 6 Caroline Street, Mirani Mon to Fri 6am - 6pm Sat & Sun 8am – 6pm
- Sarina Swim Centre, Anzac Street, Sarina Mon-Fri 6am-6pm Sat 8am-5p Sun 9am-5pm

SAFE SWIMMING BEACHES

-  Harbour Beach (Lifeguards 9-5)
-  Lamberts Beach (Patrolled during summer)
-  Eimeo Beach (Patrolled during summer)
-  Seaforth (enclosure available)
-  Halliday Bay (enclosure available)
-  Sarina (Patrolled during Summer)

CYCLONE & EMERGENCY AWARENESS EMERGENCY INFORMATION

ACTION GUIDE: [https://www.mackay.qld.gov.au/data/assets/pdf_file/0008/232496/2018 -
_2020 Emergency Action Guide - WEB.pdf](https://www.mackay.qld.gov.au/data/assets/pdf_file/0008/232496/2018_-_2020_Emergency_Action_Guide_-_WEB.pdf)

<http://disaster.mackay.qld.gov.au/> (MACKAY)

<https://www.isaac.qld.gov.au/community/disaster-and-emergency-management> (ISAAC REGION)

Emergency Contacts

Mackay Regional Council 1300 MACKAY (622 529)

www.mackay.qld.gov.au

www.mackay.qld.gov.au/emergency

www.mimaps.mackay.qld.gov.au

Mackay Disaster Co-ordination Centre (when activated) 4951 2466



EMERGENCY Only

Police / Fire / Ambulance : 000

Electricity Ergon Energy 131 670 or 000

Faults only 132 296

<https://www.ergon.com.au/network/outages-and-disruptions/power-interruptions/outage-finder>

Bureau of Meteorology: www.bom.gov.au

State Emergency Service (SES) 132 500 www.ses.qld.gov.au

Red Cross Register. Find. Reunite. Service www.register.redcross.org.au

Queensland Fire and Emergency Services :

Fire stations

- Mackay city : 4944 8000
- North Mackay : 4965 6671
- Sarina : 4956 1607
- Rural Fire Service : 4965 6641
- Emergency Management: 4965 6652

Road closures 131 940 www.131940.qld.gov.au

Get Ready Queensland website www.getready.qld.gov.au

Australian Emergency Management Institute www.em.gov.au

Radio Stations

- ABC Tropical North - 101.1 FM
- Star - 101.9 FM
- 4MK - 1026 AM
- Triple M - 98.7 FM
- Hit FM - 100.3 FM
- 4CRM - 107.5 FM
- My105.9FM - 105.9 FM
- My95.9FM Sarina - 95.9 FM

For further information, please visit:

https://www.mackay.qld.gov.au/residents/home_and_suburb/moving_to_mackay#2