



RICHMOND SHIRE COUNCIL GARBAGE COLLECTION POLICY

POLICY NUMBER: 008
INFOPERT REF: 81551
TIME PERIOD OF REVIEW: 2 Year
DATE OF NEXT REVIEW: March 2028

1. OBJECTIVE

To provide quality waste collection services to the community of Richmond.

2. SCOPE

Council charges for the supply of all wheelie bins to new and existing households and therefore the bin becomes the property of the purchaser;

Residential allotments shall not put out for collection any more than two bins per collection day;

Commercial and industrial allotments shall not put out for collection any more bins than the number specified on their rates notice;

Council will collect residential and commercial bins twice per week (Monday and Thursday).

All bins must be placed one (1) metre from the footpath gutter with the bin facing the road, wheels closest to the property.

3. REPLACEMENT BINS

Council does not accept any responsibility for the replacement of damaged or stolen bins unless Council noticeably damaged the bin at time of collection, in that instance Council will replace the bin. Replacement bins may be purchased from Council as per Council's fees and charges.

Bins that are damaged and are causing a nuisance, with cracks in the sides of the body or around the top of the bin that let rubbish fall out or flies to enter the bin, or the strut braces that hold the lid on are broken, shall be replaced at the owner's expense.

4. CONDITIONS FOR COLLECTION

Council may refuse collection if the following conditions are not complied with:

- Place the bin on the road next to the kerb, handle towards the house;
- Do not block pedestrian pathways or vehicle access;
- The lid must be effectively closed;
- Material not in the wheelie bin will not be collected;
- Do not overload the bin – maximum weight is 70kg;
- Bag all loose rubbish (e.g., dust or kitchen scraps)
- Ensure the collection truck has access to the bin, with no obstacles in the truck's way.

All households/premises are responsible for the cleanliness of their bin/s.

If bins are not accessible at the time of collection, they will not be collected.

Bins will not be collected if they are deemed too heavy to lift.

Items that are not acceptable:

- Construction & demolition waste
- Paint

- Car motors or parts
- Hot ashes
- Liquid waste, chemicals or oil
- Large tree branches
- Smoke alarms
- Energy efficient light bulbs
- Bricks, rock, gravel, tiles, masonry or other heavy items
- Asbestos
- White goods
- Christmas lights
- Tyres
- Dead animals
- Televisions, furniture, mattresses etc.
- Ammunition
- Items longer than 50cm

5. PROCEDURE FOR NON-COLLECTION

Council will stick a notice on the bin advising the household of non-compliance with this policy. Where possible the bin will still be collected in the first and second instance.

After two warnings have been issued a letter will be written to the household advising that failure to comply with the guidelines will result in Council refusing collection until compliance is achieved.

7. WASTE FACILITY

Residents may utilise Council's waste facility free of charge at any time.

Commercial waste will be charged in accordance with Council's fees and charges.

8. LEGISLATION

- *Local Government Act 2009*

9. IMPLEMENTATION

This Policy will commence from the Policy reviewed date and will be made available to all corporate staff on Council's intranet site/network, and to all outdoor staff via their supervisor/coordinator. Council reserves the right to vary, replace or terminate this Policy from time to time. This Policy will typically be reviewed when a review has been deemed appropriate by organisational processes (e.g., audit recommendations), or when legislative requirements change.

10. APPROVAL

Date of Adoption: 17 November 2015
 Policy Reviewed: General Council Meeting 18 March 2026
 Resolution Number: 2026318.5

Policy Authorised: Peter Bennett
 Chief Executive Officer