

GREAT FEEDBACK RECEIVED BY THE

QLD Accredited Visitor Information Centres

Lovely Chat
Good knowledge
 Helpful Good location
Very
FRIENDLY
Helpful Staff
Great Display
 Fantastic Centre
 Wonderful Staff
 EXCELLENT
CUSTOMER SERVICE
Good Advice
Awesomely helpful
 Great Service

VERY KNOWLEDGEABLE
 Great Advice
 GOOD RANGE OF MERCHANDISE
 Lovely Centre
 VERY INTERESTING
 Lovely Staff
 Great Suggestions
 Very Helpful
 Friendly Staff



2017/18 VISITOR

STATISTICS



WALK IN VISITORS
3,410,036



PHONE ENQUIRIES
221,211



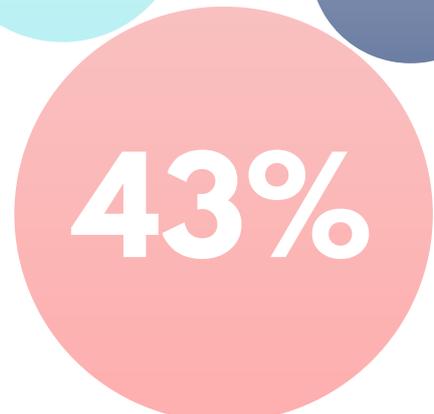
EMAIL & WEB ENQUIRIES
68,865

VISITATION BY ORIGIN

OTHER DOMESTIC



INTERNATIONAL



INTRASTATE

QLD VIC VISITOR FEEDBACK

VERBATIM RESPONSES

Good place to start your visit. SUPER friendly staff and lots of tours and trips you can book. You will get a good start here. They also have delicious mango sorbet. - (Bowen, QLD)

Girls were ever so helpful and gave us lots to see and do when we couldn't get a hold of a taxi the tourist boss drove us out to Stockman's hall of fame that sort of experience doesn't happen any where these days. Top mark. - (Ipswich, QLD)

A special thank you to the Charleville Visitor Information Centre. These guys organised all of our accommodation and meals for last night and this morning. There was nothing that was too much trouble. Thank you! - (Charleville, QLD)

Thank you for the information and walk around Thursday, it was a lovely time listening to local people talk about Cardwell. - (Rusty & Kerrie)

The lady who greeted us here could not have been more friendly or helpful, dividing information pamphlets into north and south and then selecting wineries for us based on our drinking tastes. She was very efficient and we went away feeling very prepared to 'tackle' the huge variety of things to do and places to visit in the Stanthorpe region. - (Belinda, Victoria)

Thank you HUGHENDEN! Such a warm welcoming town, we came for 1 night and ended up staying for 4! (Wayne & Gayle - Newcastle, NSW)

A very impressive information centre with friendly and knowledgeable staff. The three original railway settler's cottages on the site contain TV screens where you can choose a variety of stories regarding the history of the McKinlay shire as well as current information at the press of a button. This is a "must see" attraction in which to spend some time, highly recommended. - (Brisbane, QLD)

Excellent service and extremely good staff who very patiently walked me through the map and gave personal experience advice. - (Toowoomba, QLD)

Not just a very beautiful place but very impressive on the inside as well! I got important information from such wonderful ladies called Margret and Ruth. They took their time (at least 30 minutes) to provide me with useful information on where to go and where to see the best places on my way up to Cairns. Thank you so much! - (Corinna, Germany)

I stumbled upon this place on my way to do a river cruise and popped in to check the place out. The ladies there were very helpful and knew the local area very well. I came away with maps and pamphlets and I am a local and thought I knew everything. - (Noosa, QLD)

Volunteer staff members have always been helpful, knowledgeable and friendly. The centre has a great range of local products. As a local, I purchase their hampers for Christmas presents for out of town friends. - (Kingaroy, QLD)