

Bookings, Payments of Tickets, & Flight Schedules

1. How do I book and pay for domestic flights with Air Vanuatu?

Option 1: Book & pay by calling our Contact Centre on (+678) 23 838

Opening Hours:

- Monday to Friday 0700am to 0600pm
- Saturday, Sunday & Public Holidays 0700am to 0300pm

Option 2: Book & pay with our Sales Offices in Santo, Port Vila or Tanna.

Opening Hours:

- Monday to Friday 0800am to 0400pm
- Saturday 0800am to 1130am
- Sunday & Public Holidays Closed

Option 3: Emailing our Reservations team

reservation@airvanuatu.vu

Option 4: Book & pay with *Vanuatu Post Agent in Lakatoro – Norsup

Opening Hours:

- Monday to Friday 0800am to 0400pm
- Saturday, Sunday & Public Holidays Closed

*This option is available for those in Lakatoro Norsup.

2. What payment methods can I use?

Air Vanuatu accepts the following payment methods:

- Credit Card (credit card fee of 3% applies)
- Bank Card (Debit Card)
- Cash
- Vanuatu Government Issued Bank cheque

We do not accept personal cheques or local purchase orders.

3. How do I view the domestic schedule?

The operating schedule is available via our website –

<https://www.airvanuatu.com/plan-and-book/flight-schedules>

4. How far out can I book?

Flights are now available 355 days into the future to book.

5. Why can I not book via the Air Vanuatu website?

Our online booking option is currently suspended, post liquidation we are working with our suppliers to reactivate our online booking platform.

Please contact our team via one of the options provided under FAQ number 1 to book.