

It is estimated that up to 1.3 million Australians have a profound or severe core limitation and may require some or all of the equipment in a Changing Places facility.

By removing a major barrier to inclusion, Changing Places facilities enable people with a disability, their families and carers to participate fully in society.



More information

Visit www.basscoast.vic.gov.au

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Changing Places, Transforming Lives



What are Changing Places?

Changing Places are fully accessible public toilets with additional features and equipment to meet the needs of people with severe or profound disabilities, such as:

- push button entry and exit
- height adjustable adult-sized change table
- ceiling hoist
- peninsula toilet
- additional circulation space
- some have a shower



Cowes Transit Centre Photo: Teana Kaleopa

Changing Places in Bass Coast

Important information

Many Changing Places facilities require a Master Locksmith Access Key (MLAK) for access.

Users must provide their own sling for use with the ceiling hoist.

Changing Places in Australia

An up-to-date list of Changing Places facilities located across Australia can be found on the Changing Places Australia website, along with other helpful information about the MLAK system and answers to a range of Frequently Asked Questions.

Visit www.changingplaces.org.au for further information. Major Victorian locations with Changing Places facilities include MCG, Melbourne Zoo, Flinders Street and Southern Cross stations.

National Relay Service (NRS)

People who are deaf, have a hearing impairment or complex communication needs, can access any of the phone numbers mentioned in this brochure, via the NRS. For all of the numbers and access points for making a relay call please visit

www.communications.gov.au/accesshub

Cowes Transit Centre

56 Church Street, Cowes

- Open 24/7
- MLAK required
- No shower

Contact number: 1300 366 422

Phillip Island Health Hub

50 Church Street, Cowes

- Open 24/7
- Located inside Hub
- No MLAK required
- No shower

Contact number: 5951 2100

Penguin Parade Visitor Centre, Phillip Island

1019 Ventnor Road, Summerlands

- Open from 10.00am until late*
- Located inside Visitor Centre
- No MLAK required
- Shower provided

Contact number: 5951 2800

*Opening hours may vary due to COVID-19 pandemic and public holidays. Please contact to ensure access.