It is estimated that up to 1.3 million Australians have a profound or severe core limitation and may require some or all of the equipment in a Changing Places facility.

By removing a major barrier to inclusion, Changing Places facilities enable people with a disability, their families and carers to participate fully in society.



## More information

Visit www.basscoast.vic.gov.au Follow us on Facebook at www.facebook.com/basscoastshire

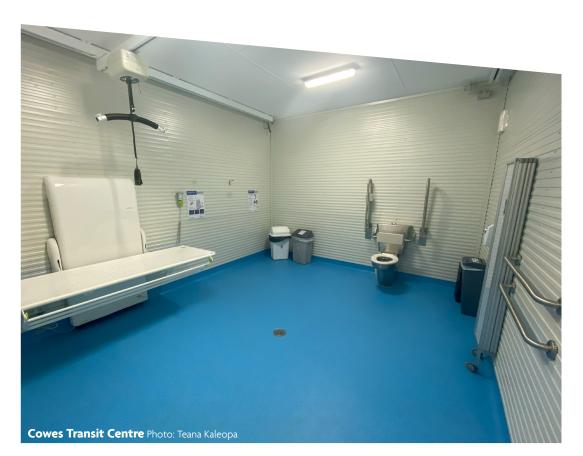
## Changing Places, Transforming Lives



# What are Changing Places?

Changing Places are fully accessible public toilets with additional features and equipment to meet the needs of people with severe or profound disabilities, such as:

- push button entry and exit
- height adjustable adult-sized change table
- ceiling hoist
- peninsula toilet
- additional circulation space
- some have a shower



### Changing Places in Bass Coast

#### Important information

Many Changing Places facilities require a Master Locksmith Access Key (MLAK) for access.

Users must provide their own sling for use with the ceiling hoist.

#### Changing Places in Australia

An up-to-date list of Changing Places facilities located across Australia can be found on the Changing Places Australia website, along with other helpful information about the MLAK system and answers to a range of Frequently Asked Questions.

Visit www.changingplaces.org.au for further information. Major Victorian locations with Changing Places facilities include MCG, Melbourne Zoo, Flinders Street and Southern Cross stations.

#### National Relay Service (NRS)

People who are deaf, have a hearing impairment or complex communication needs, can access any of the phone numbers mentioned in this brochure, via the NRS. For all of the numbers and access points for making a relay call please visit

www.communications.gov.au/accesshub

#### Cowes Transit Centre

56 Church Street, Cowes

- Open 24/7
- MLAK required
- No shower

Contact number: 1300 366 422

#### Phillip Island Health Hub 50 Church Street, Cowes

- Open 24/7
- Located inside Hub
- No MLAK required
- No shower

Contact number: 5951 2100

#### Penguin Parade Visitor Centre, Phillip Island

1019 Ventnor Road, Summerlands

- Open from 10.00am until late\*
- Located inside Visitor Centre
- No MLAK required
- Shower provided

Contact number: 5951 2800

\*Opening hours may vary due to COVID-19 pandemic and public holidays. Please contact to ensure access.